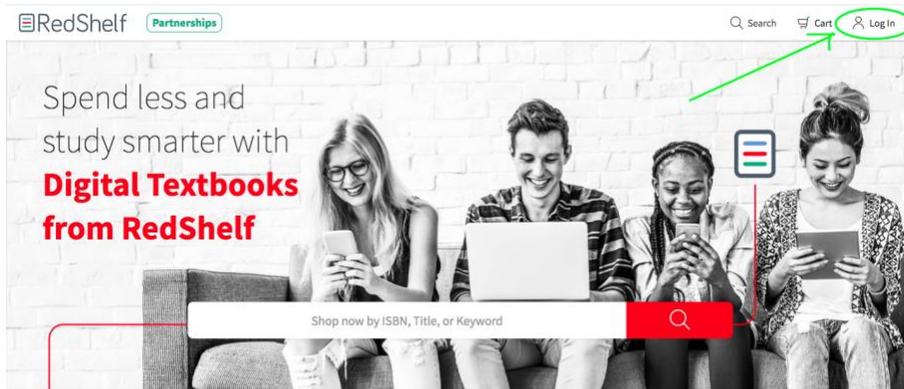


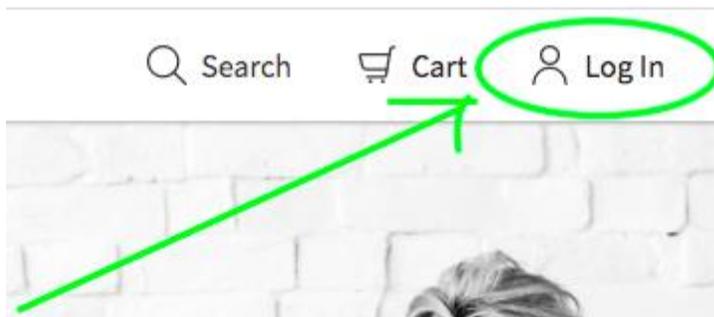
Accessing your Redshelf Book tutorial.

Step 1: go to www.redshelf.com/

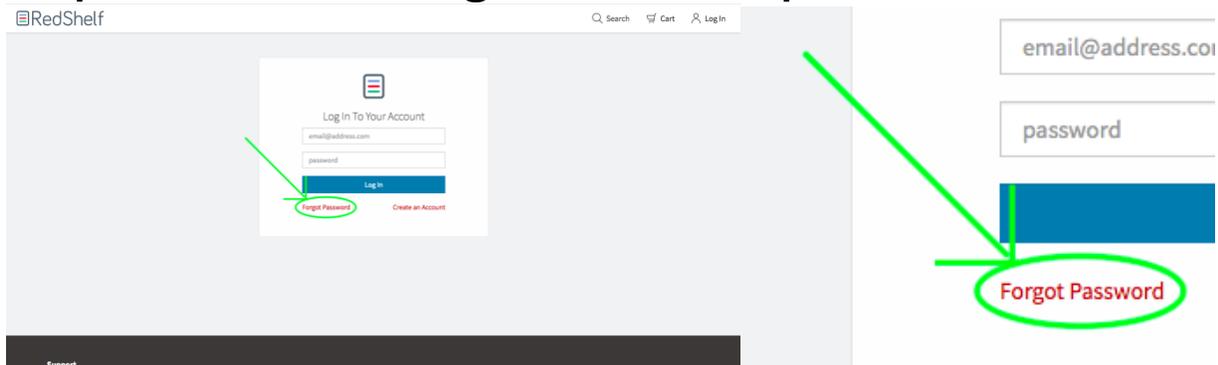


Priced up to 80% below print, and packed with powerful study tools, RedShelf's digital textbooks are a no-brainer for student

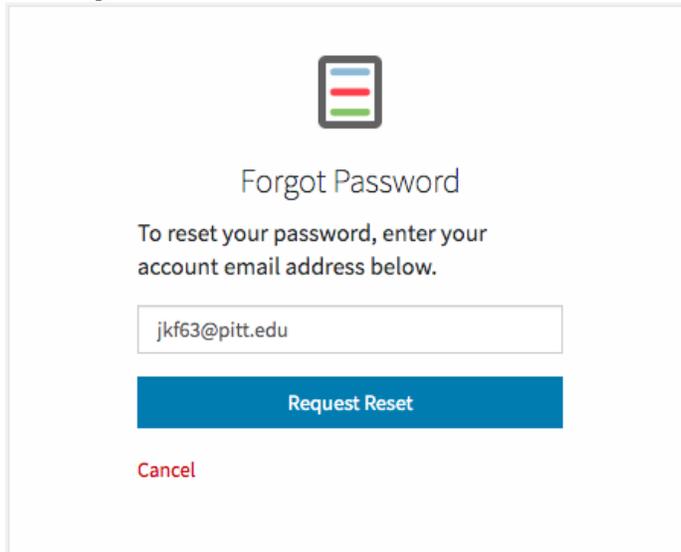
Step 2: go to "Log In" on the redshelf website



Step 3: Select the "Forgot Password Option"



Step 4: Enter your Pitt email address i.e. jfk63@pitt.edu and “Request Reset”



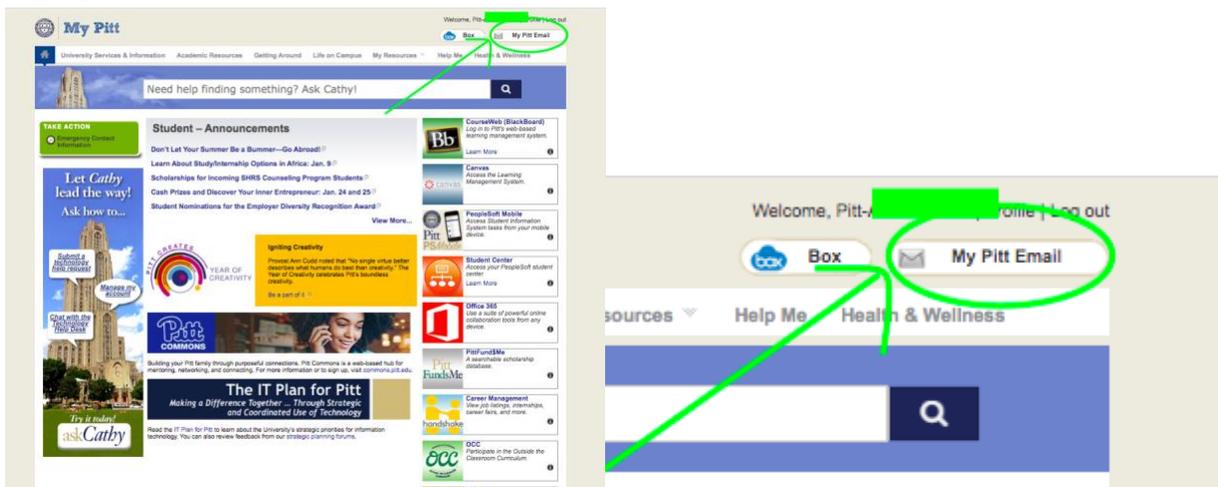
Forgot Password

To reset your password, enter your account email address below.

[Request Reset](#)

[Cancel](#)

Step 5: go to your Pitt email, from my.pitt.edu, to “My Pitt Email”



My Pitt

Welcome, Pitt- [redacted] | Log out

Box My Pitt Email

Need help finding something? Ask Cathy!

Student - Announcements

Let Cathy lead the way!

CourseWeb (BlackBoard)

Canvas

PeopleSoft Mobile

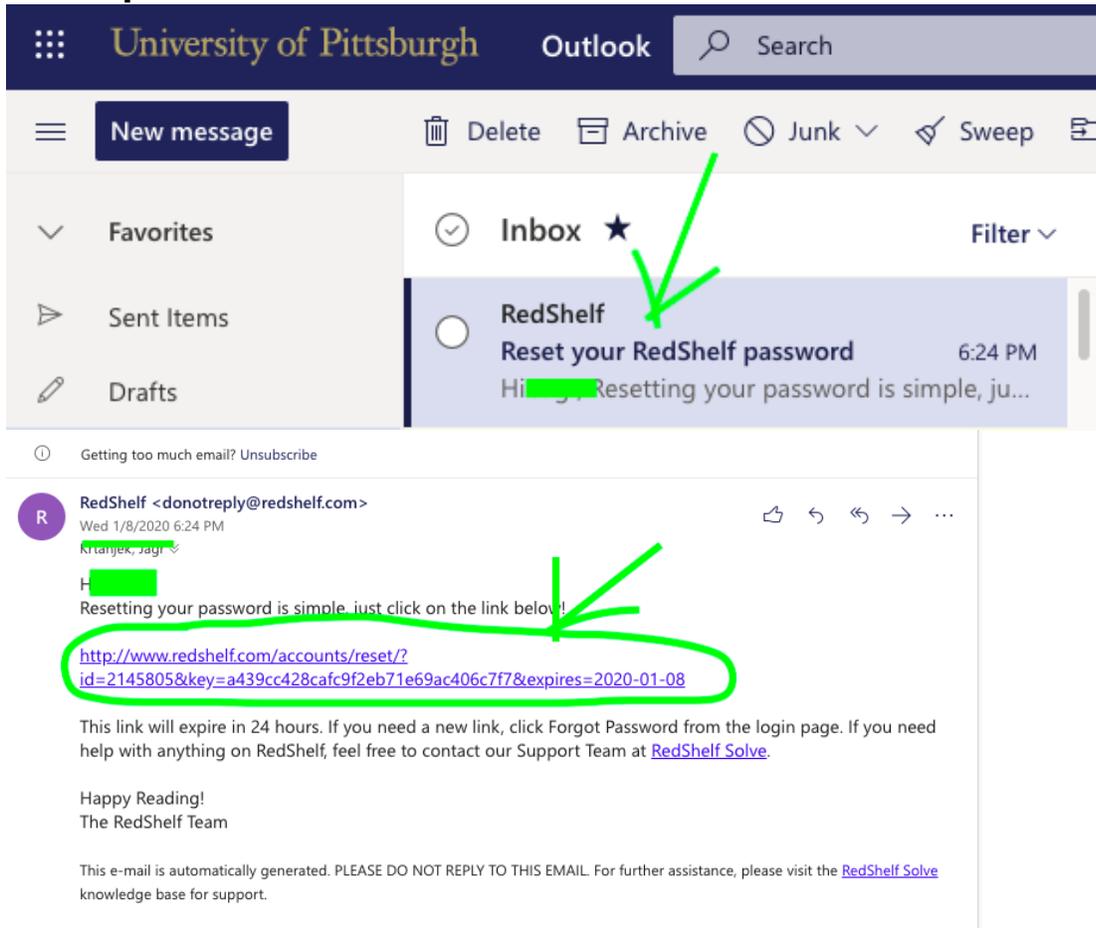
Student Center

Office 365

My Pitt Email

My Pitt Email

Step 6: Select the email sent to you by redshelf and click the reset password link.



The screenshot shows the Outlook interface for the University of Pittsburgh. The 'Inbox' is visible, and an email from RedShelf is selected. The email subject is 'Reset your RedShelf password' and it was received at 6:24 PM. The body of the email contains a link to reset the password, which is circled in green. The link is: <http://www.redshelf.com/accounts/reset?id=2145805&key=a439cc428cafc9f2eb71e69ac406c7f7&expires=2020-01-08>. The email also includes a warning that the link expires in 24 hours and a note to contact support if needed.

Step 7: Reset your password **PASSWORD MUST BE 9 CHARACTERS OR LONGER.**



Reset Your Password

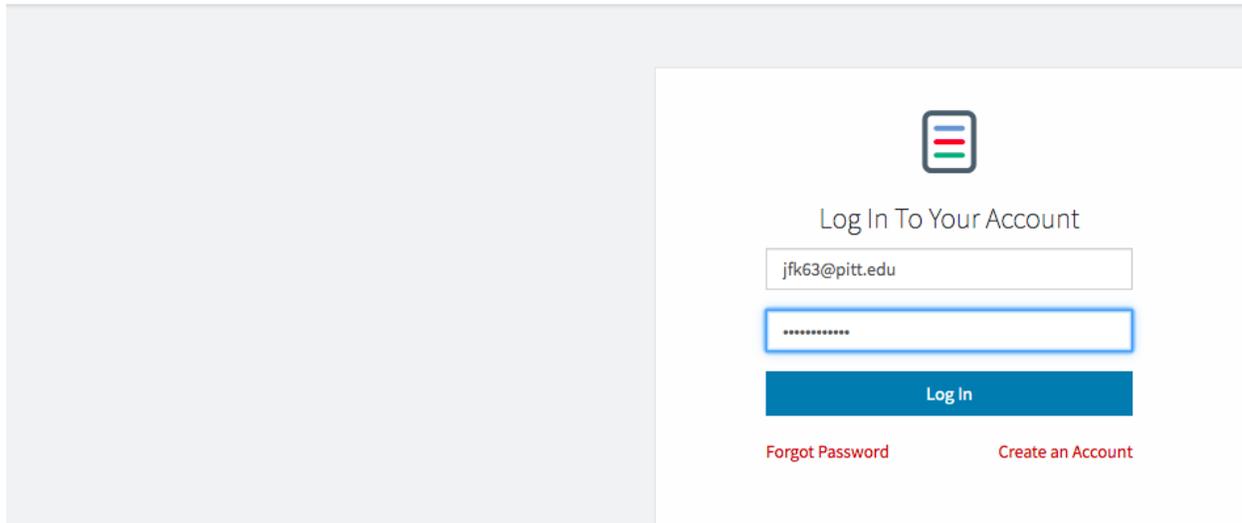
Please enter your new password below.

Password:

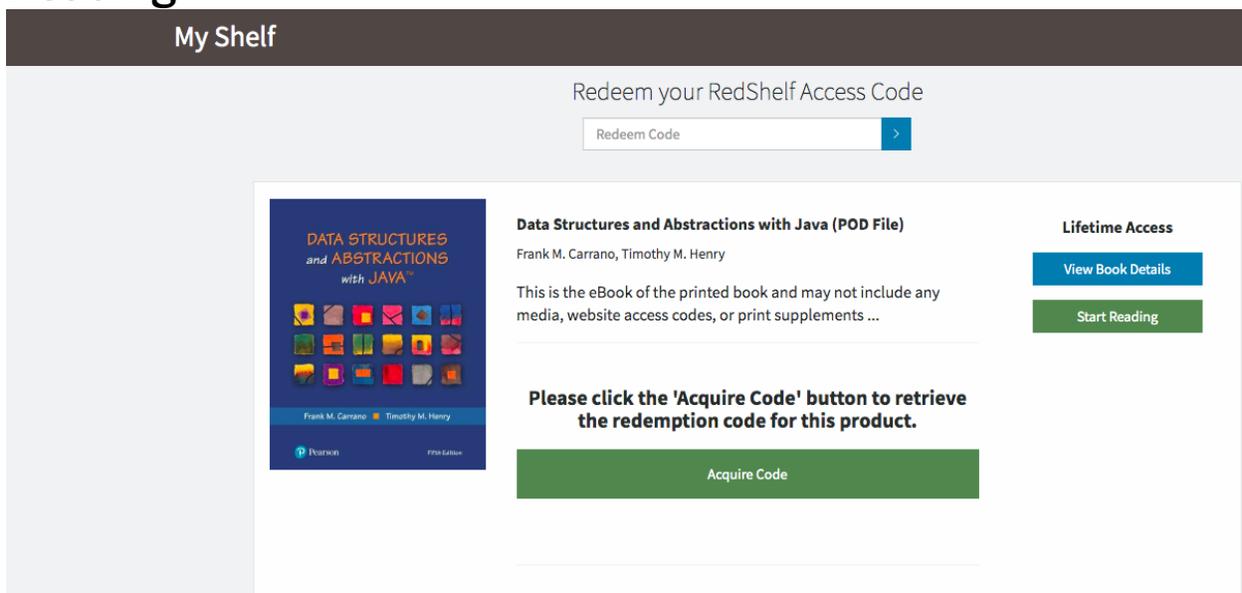
Confirm Password:

Reset Password

Step 8: Return to redshelf.com and log in using your Pitt email and newly set password.



Step 9: Select the book you are looking for and hit “Start Reading”



Step 10: You're done... congrats!